



1-855-838-2841

<https://support.statbroadcast.com>

support@statbroadcast.com

Using Scoreboard Bridge



Using Scoreboard Bridge

1-855-838-2841

<https://support.statbroadcast.com>

support@statbroadcast.com

Scoreboard Bridge is a companion app for Windows that automatically delivers live game data to your production system in real time.

How It Works:

The app connects to our cloud service and continuously downloads updated game files as the action happens. You choose where those files are saved—either to a folder on the same computer or to a shared network location that other systems can access.

Requirements:

- Windows 10 or later (64-bit only)
- Internet connection
- Works with any live event on StatBroadcast, including games scored through StatInput

Installation Flexibility:

You can install Scoreboard Bridge directly on the computer that needs the data, or on a separate machine that shares files across your network—whichever setup works best for your production environment.

Download Link:

<https://software.statbroadcast.com>

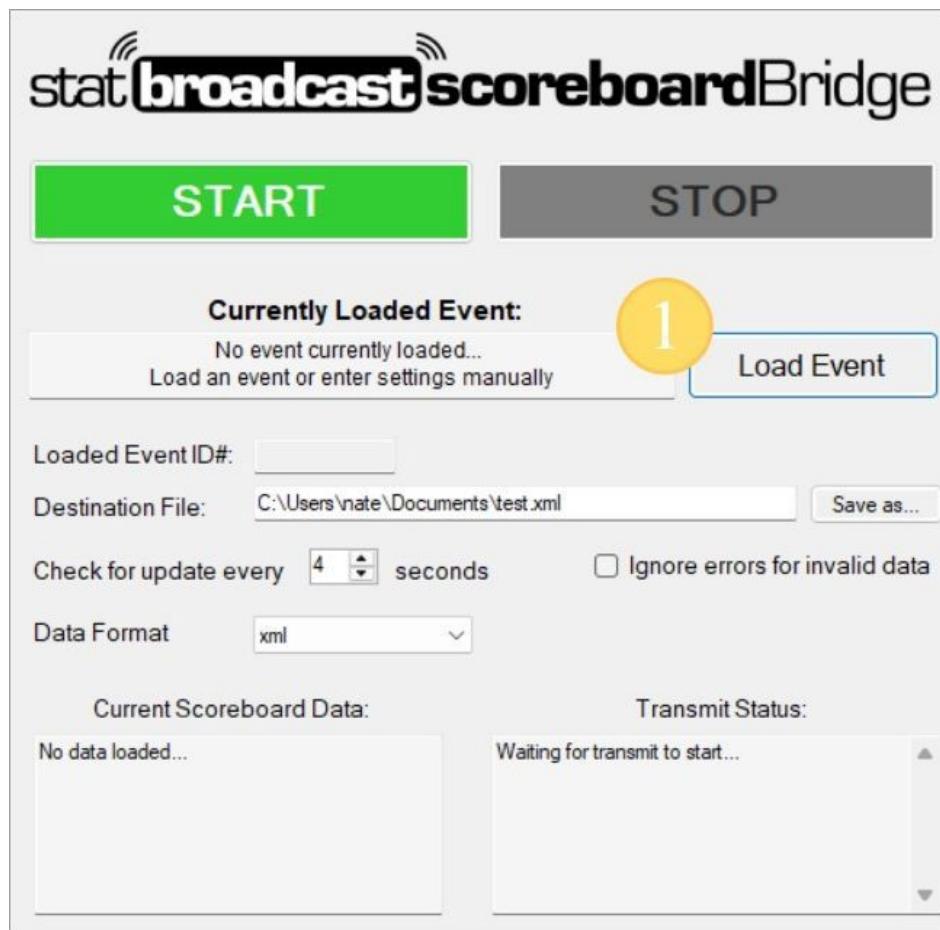
Note: Download and operation requires your StatBroadcast login credentials.

StatBroadcast logins should not be shared with third-parties that are not staff of or directly affiliated with your university.

Getting Started

To get started with Scoreboard Bridge, click the Load Event button [1].

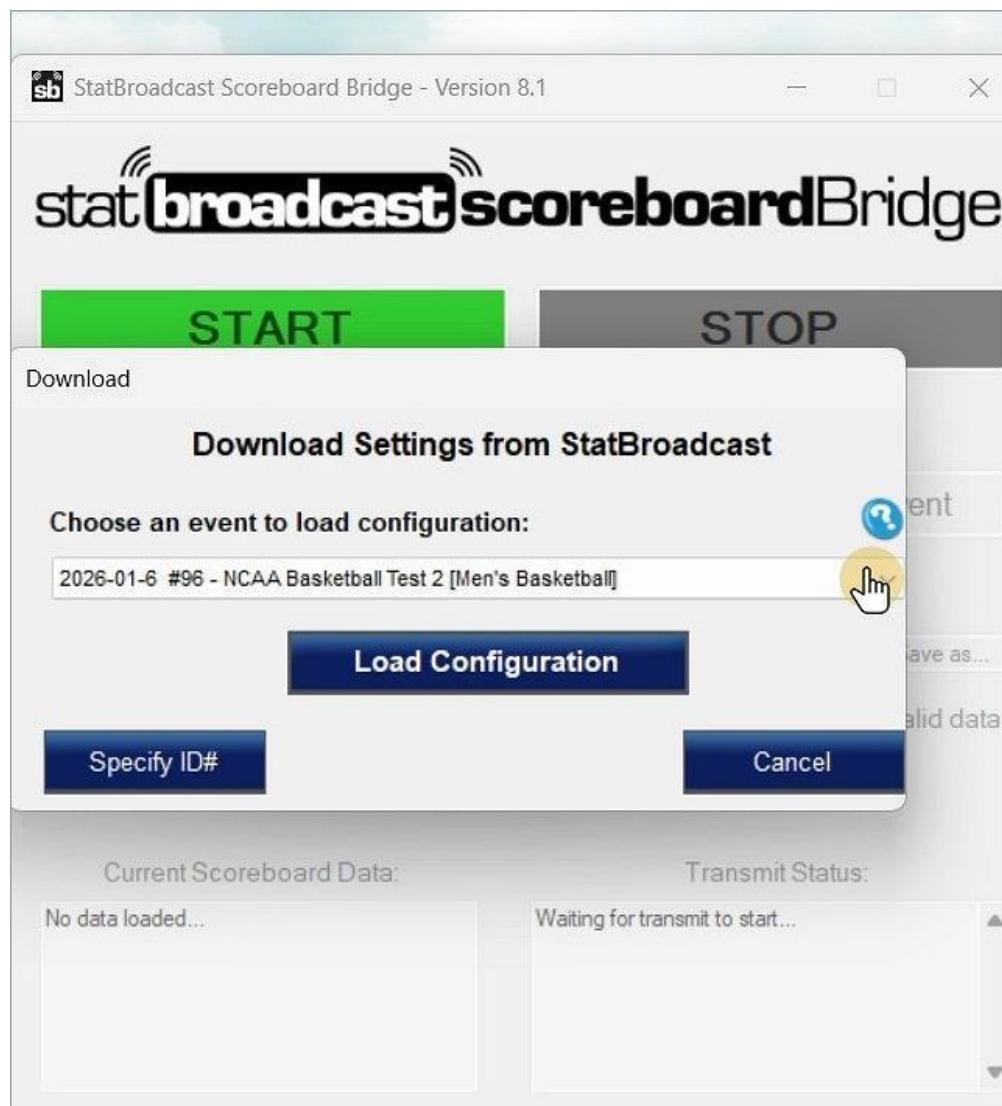
You'll be prompted to login with your StatBroadcast username and password.

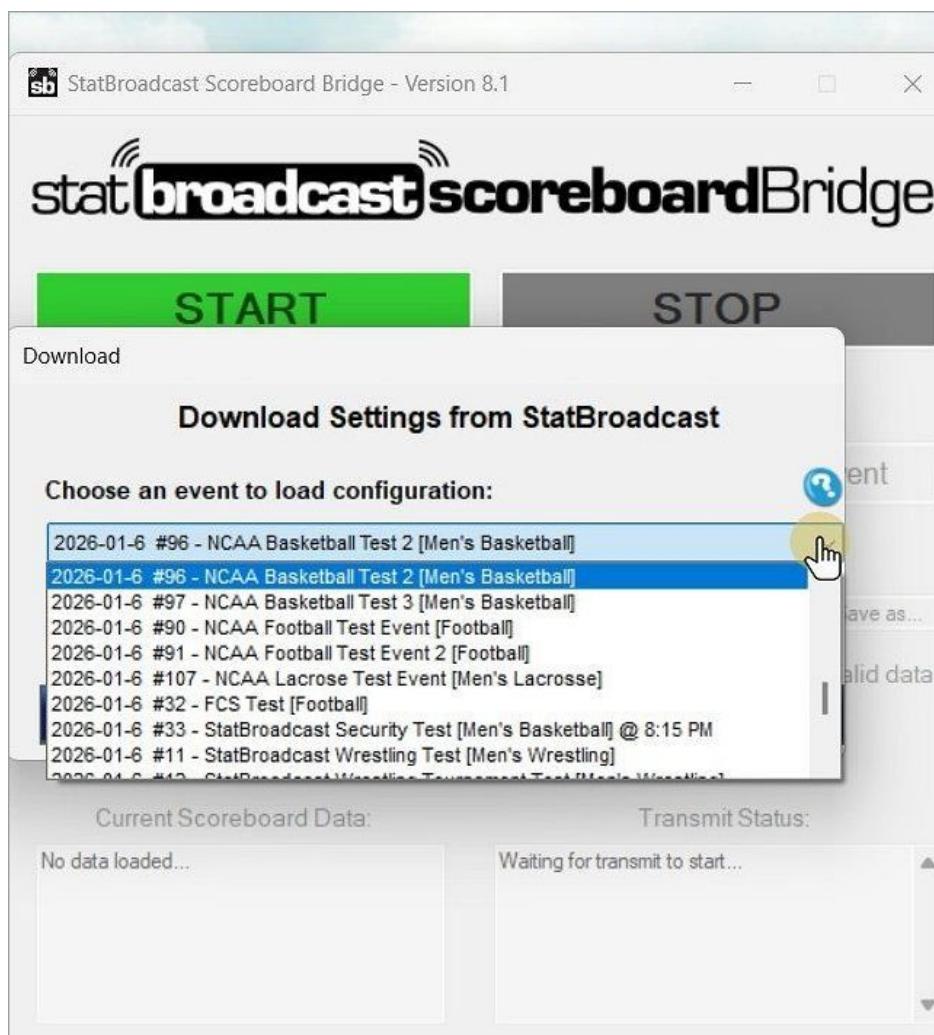


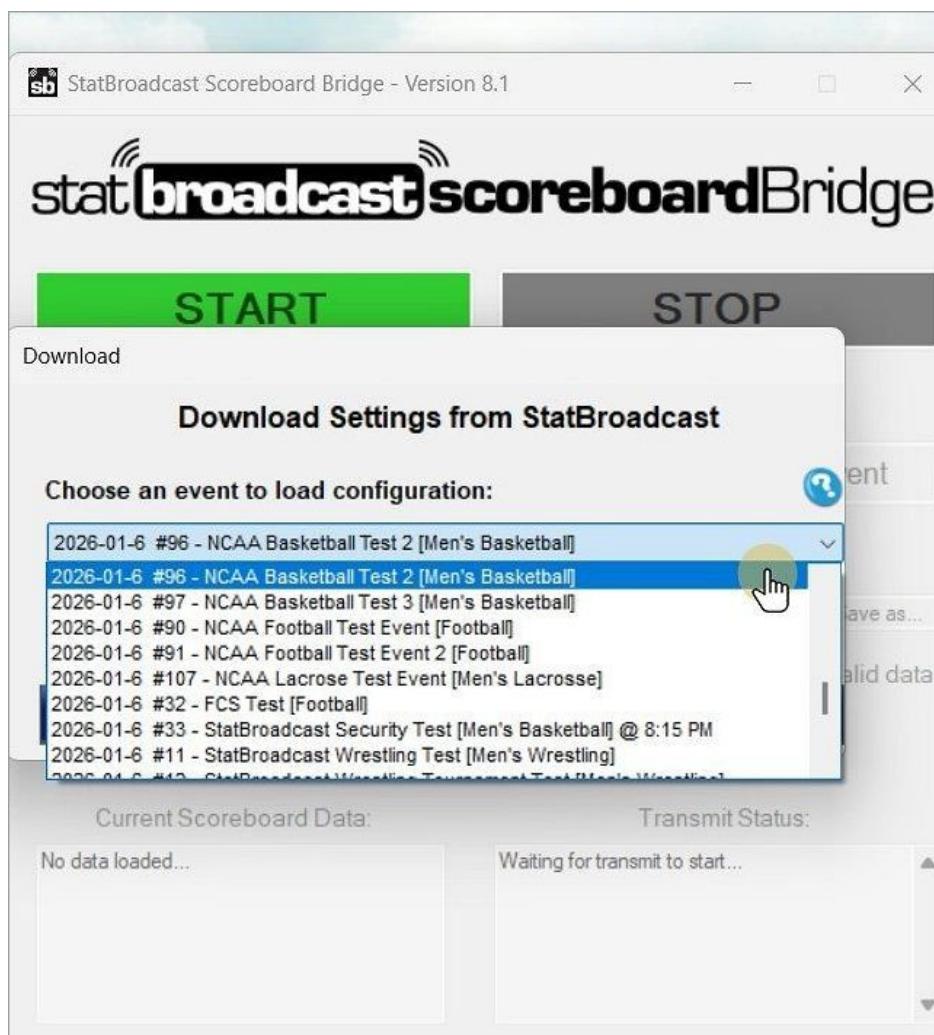
Select and Load an event

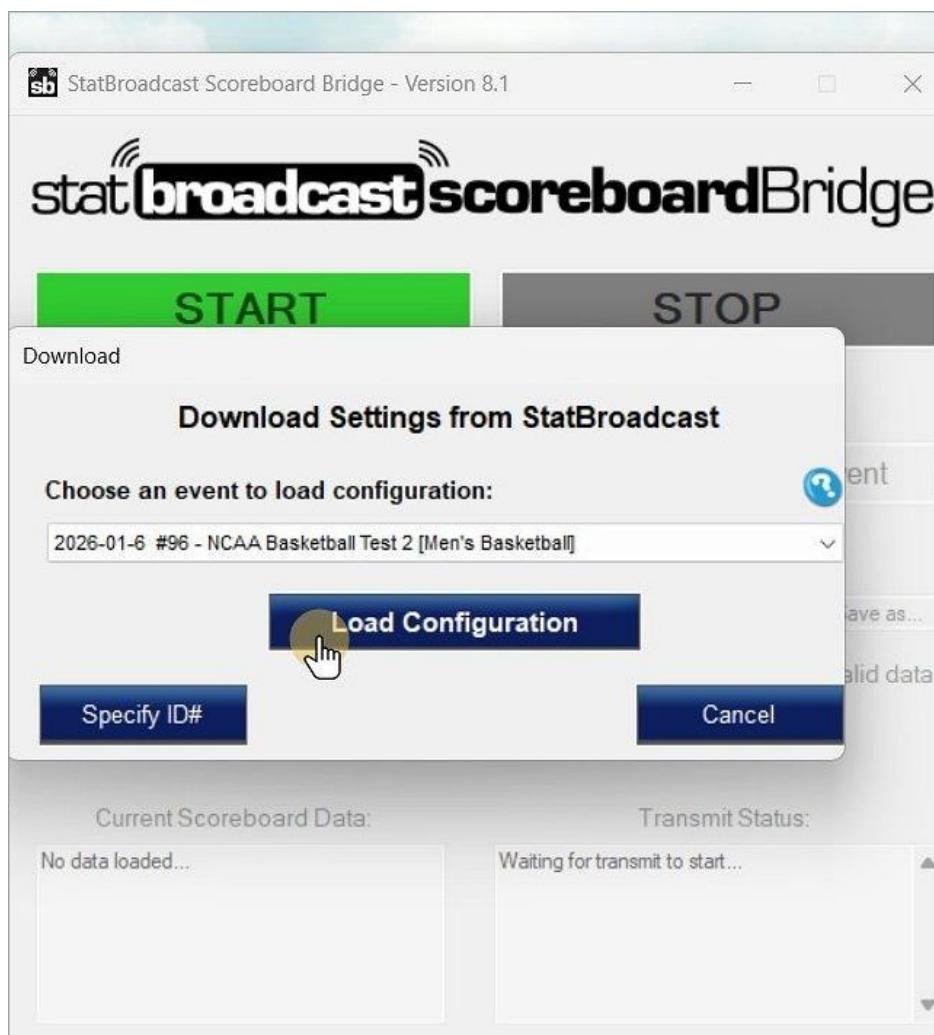
Once signed in, use the dropdown menu to select your event from the list.

Note: Only events you have access to that start within the next two weeks will appear. If you know the Event ID for a specific event, you can also enter it directly—as long as you're authorized to access it.









Selecting a Destination

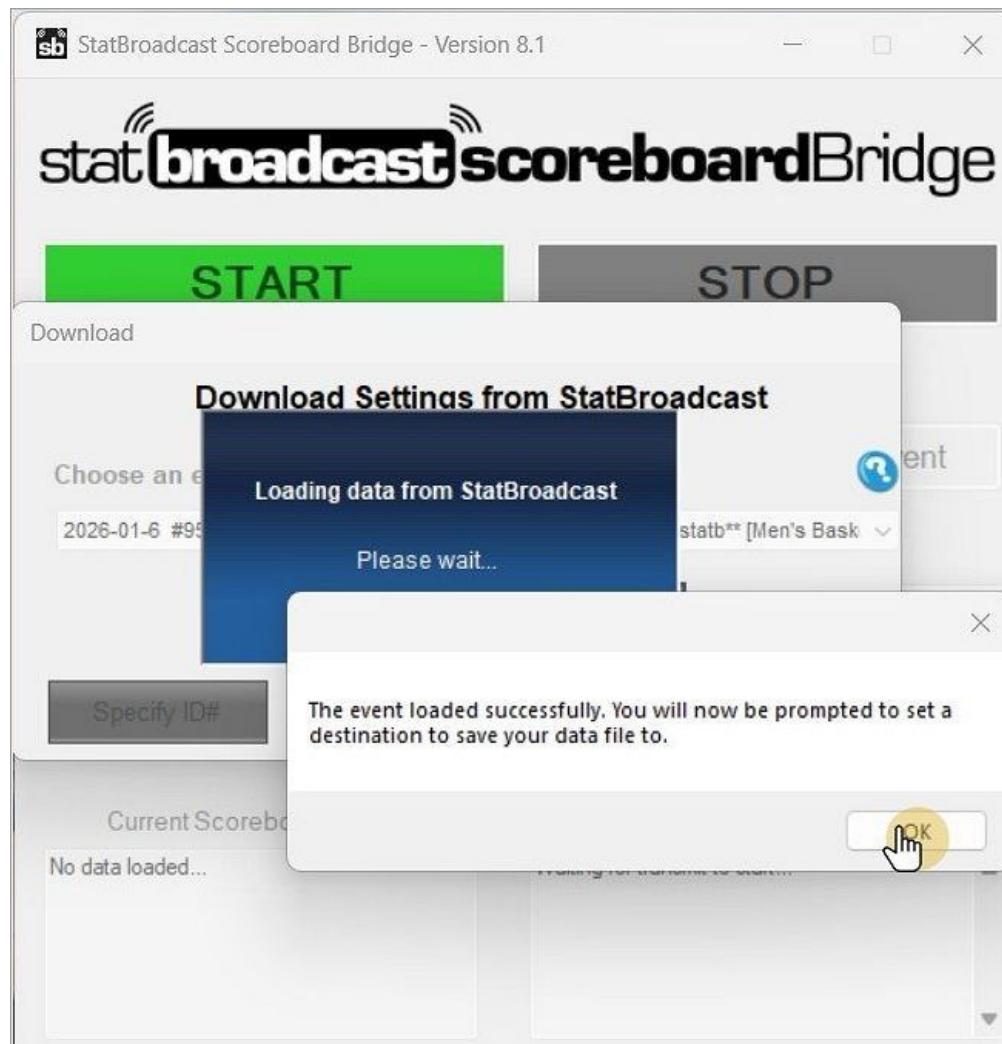
The first time you use Scoreboard Bridge, you'll be prompted to choose where to save the XML file.

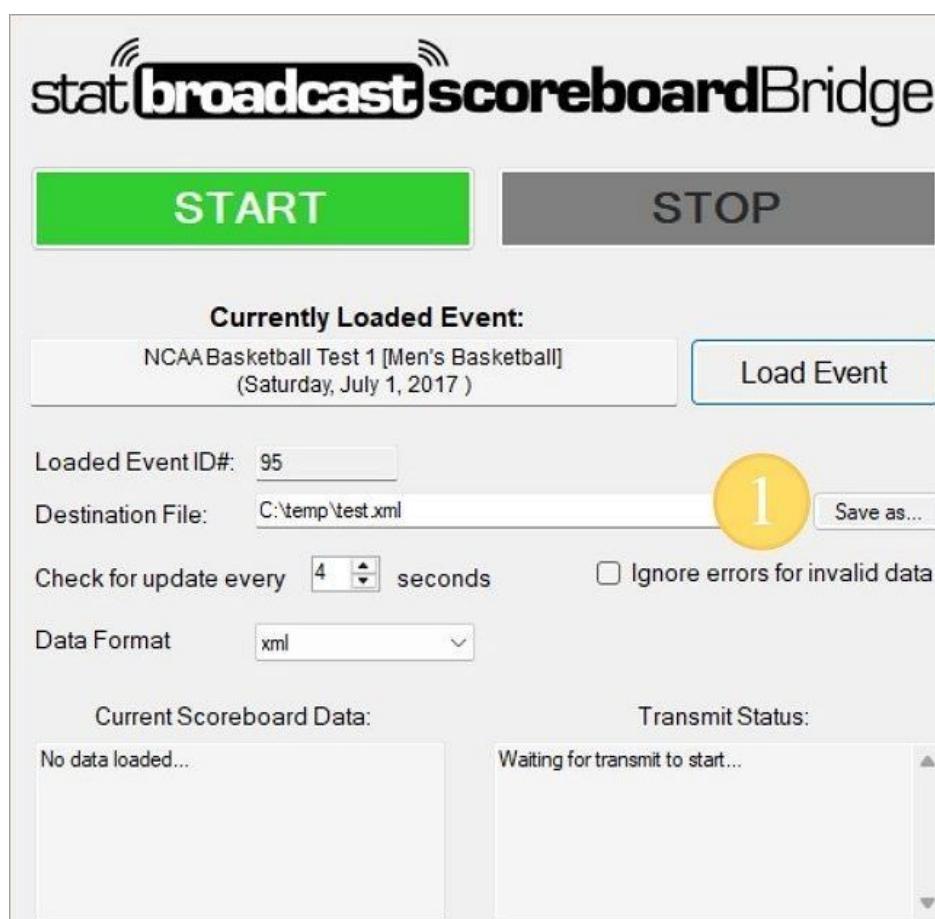
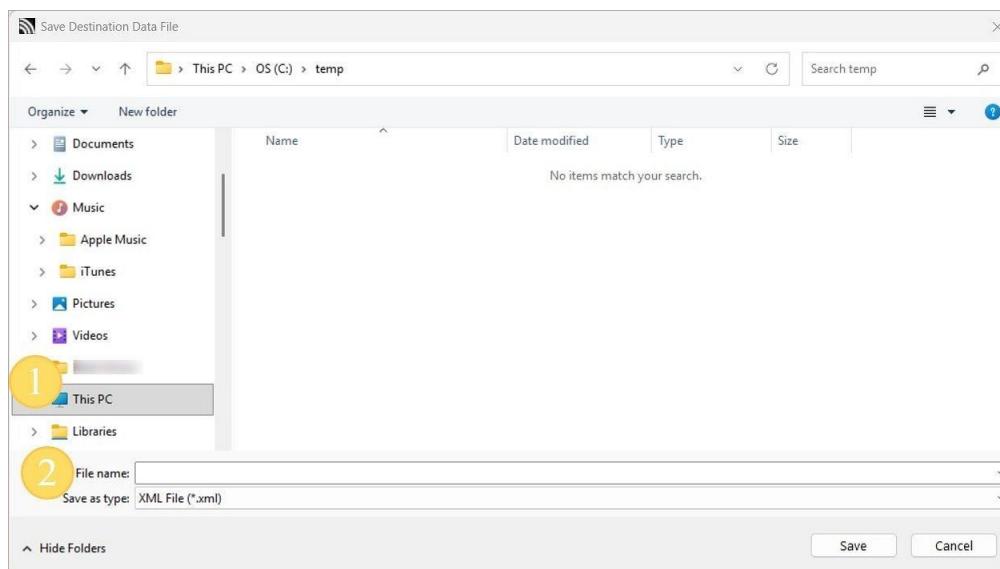
In the file browser:

1. Select the folder on your computer or mapped network drive where you want the file saved
2. Enter a file name (or select an existing file to overwrite)

Your chosen location and file name will appear in the **Destination File** box on the main window.

On future uses, the app will remember your last save location. To change it at any time, click the **Save as...** button.

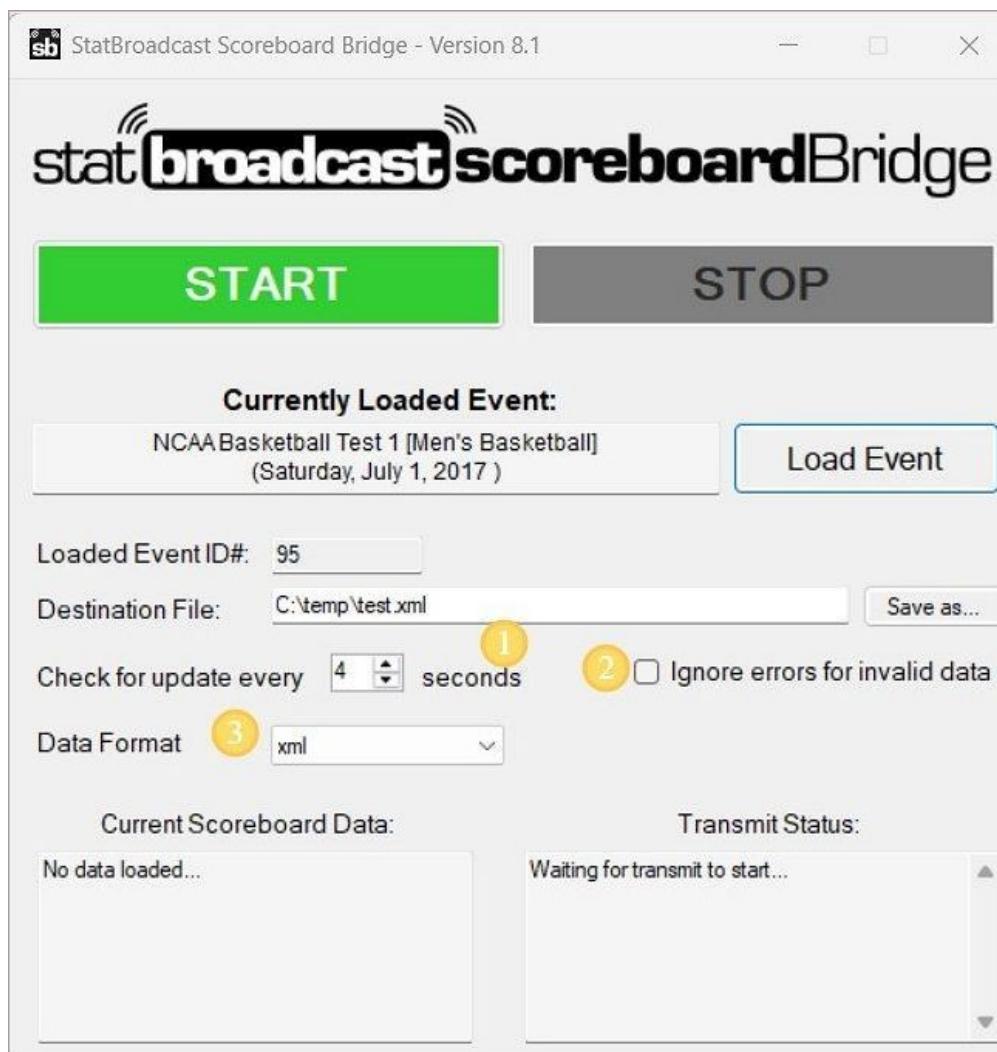




Adjusting additional settings

Scoreboard Bridge offers a few options you can adjust based on your setup:

1. **Update Rate** — Controls how often the app checks for new data (default is 4 seconds). We don't recommend setting this below 2 seconds. Keep in mind that actual update speed also depends on how quickly stats are being entered and the internet connection at both ends.
2. **Ignore errors for invalid data** — By default, the app checks each download to make sure it's a properly formatted XML file, and skips any that aren't. Check this box if you want to bypass that check and download new data regardless.
3. **Data Format** — The default format is standard NCAA/StatCrew XML. If your system requires a different format, you can switch to text or JSON—both are direct conversions of the same data.

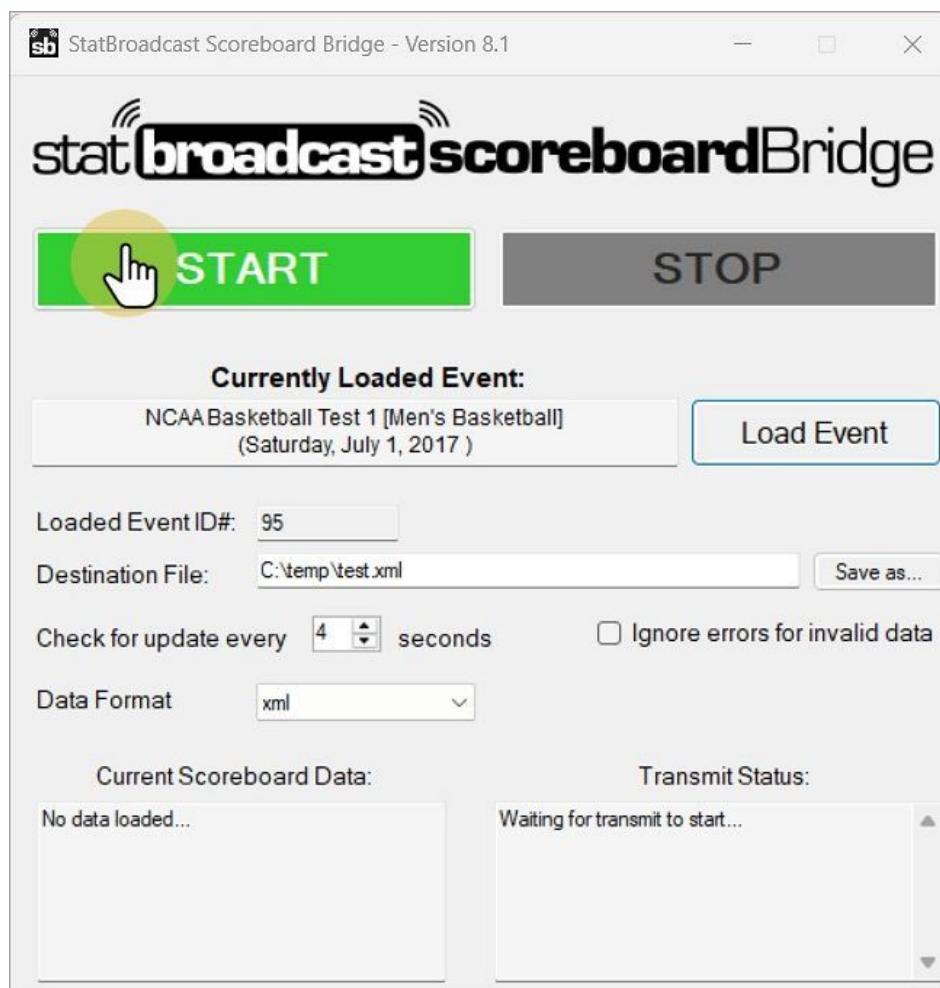


Start Monitoring

Click the green **Start** button to begin receiving live updates.

****Important: Scoreboard Bridge automatically stops after 6 hours. We recommend starting no more than 30-60 minutes before your event begins. If the session times out, simply click Start again to resume and reset the timer.****

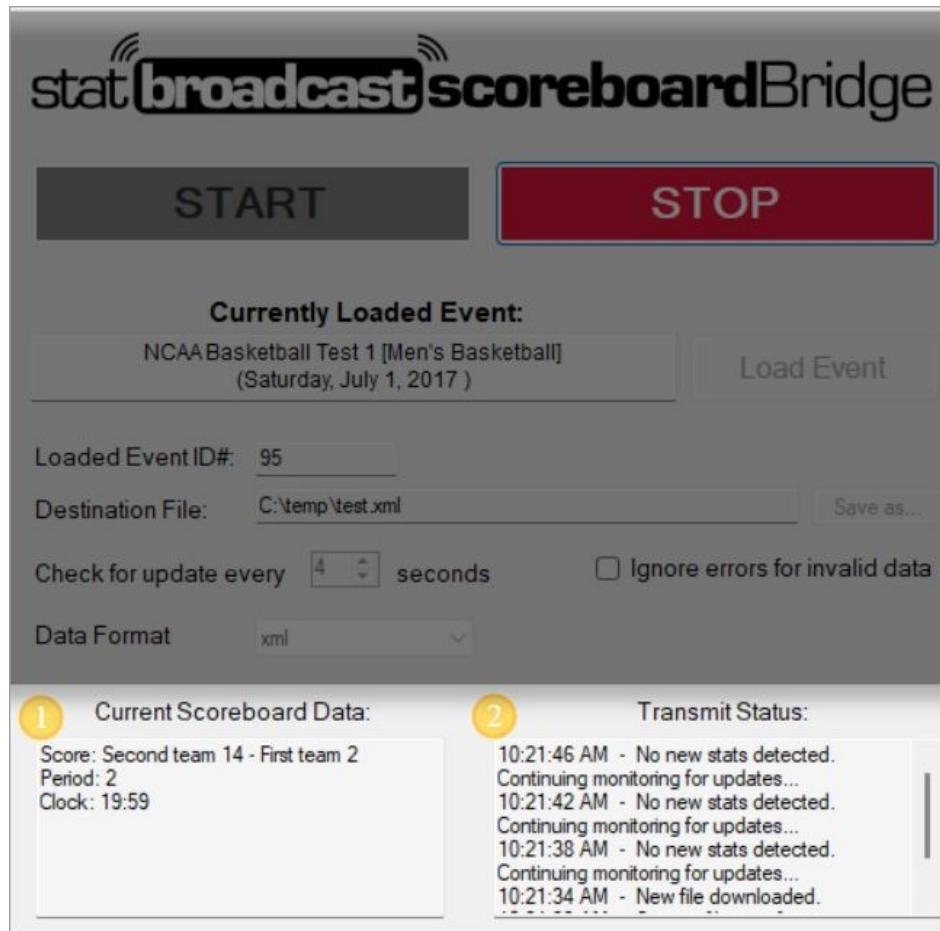
Note: No file will appear until the stats crew has uploaded their initial data to begin the event.



Status Updates

The two panels at the bottom of the window keep you informed in real time:

1. **Current Scoreboard Data** — Displays a quick snapshot of the latest score and game status so you can confirm the feed is current.
2. **Transmit Status** — Shows the most recent activity: whether a new file was downloaded, no update was detected, or an error occurred.



Support & Requirements

A few important notes:

- StatBroadcast support can help with Scoreboard Bridge itself, but cannot troubleshoot external scoreboard systems or network drive configurations.
- Data quality and update speed depend entirely on the on-site stats crew—StatBroadcast does not monitor or control this.
- Bridge requires a 64-bit Windows system with Microsoft .NET 4.8 installed.
- Installation may require administrator access, and you'll need write permissions for your chosen save location.